



Cancellation Policy

All cancellations must be received at least 12 hours before your training session in order to avoid being charged your full session fee. Clients who do not cancel with 12 hours notice will be charged for the cancelled session. No shows will be charged for a full session.

If you need to cancel a session, please call: 604-812-3663.

Refund Policy

Caterpillar Fitness strives to provide the best possible service to our clients. If for any reason you are not satisfied with our services, we will be happy to issue you a refund for services ***not performed***.

If you have paid for a package in full, you will be refunded for unused sessions and services.

I have read the above policies and agree to its terms as it applies to my personal training.

Client Name: _____

Signature: _____

Date: _____